

Hotel Jama – General Terms and Conditions

Check-in and Check-out Times

Check-in is from 14:00 on the day of arrival.

Check-out is before 10:00 on the day of departure.

Cancellation Policy

In the event of a cancellation of a reservation made on the website <https://www.postojnska-jama.eu>, the following cancellation terms apply: a reservation can be cancelled without a cancellation fee up to 48 hours before the date of arrival. For reservations cancelled from 48 to 24 hours before arrival, a cancellation fee in the amount of the price for one night will be charged. In the event of a no-show, a cancellation fee of 100% of the total amount will be charged.

Credit Card Guarantee Terms and Conditions

Payment for the total amount is made at the reception. A credit card is required as a guarantee for your reservation. Your credit card will be charged in accordance with the cancellation policy.

Smoking and Cleanliness

No smoking is allowed in Hotel Jama. In the event of smoking, you will be charged the cost of deep cleaning in the amount of € 200. We do our best to make sure our guests are provided with clean rooms. In the event of considerable stains or damage to the hotel's property, you agree to a cleaning fee of a minimum of € 50.

Parking Facilities

Parking in the hotel's car park is at the vehicle owners' own risk – the hotel accepts no responsibility for any damage that may be caused. Hotel guests can use our car park free of charge.

Pets

Pets are welcome – a pet surcharge in the amount of € 20 per stay is charged.

Prices

All prices are inclusive of VAT. The tourist tax in the amount of € 2 per person per day is not included in the price.

A hearty buffet-style breakfast is available at an extra charge of € 12 per person per day to be paid at the reception.

For further information, please email hotel.jama@postojnska-jama.eu.

We wish you a pleasant stay.